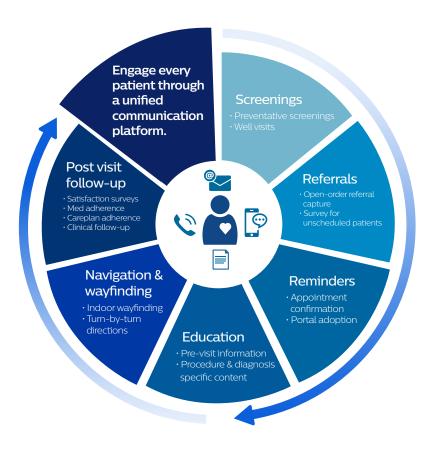




Cloud-based solutions that drive patient engagement

Philips' Patient Engagement Manager optimizes communication between care providers and patients with a customizable navigation solution, allowing patients to complete their pre-appointment tasks, show up on-time, and continue to follow careplan instructions long after their visit or procedure.



Core solution capabilities



Automated messaging Communication via SMS, email,



Customized outreach

voice and paper mailings.

Library of validated content can be tailored to your needs.



Scalable platform

Cloud-based delivery that is easily extended across departments and service lines.



Workflow & system integration

Simple deployment to compliment existing IT and clinical workflows and seamlessly integrates with your EMR.



Actionable reporting

Dynamic reports delivered to your team to trigger interventions.



Want to learn more?

Visit philips.com/pem. To schedule a demo, email us at info@medumo.com.

41%
No-show reduction¹

91% Patient satisfaction²

85% Reachability²

76% Survey response Rate³ 98%
Retention rate²

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¹Richter JM, Ha JB, Marx M, Campbell EJ, Pandolfi MC. "A Digital Preprocedure Instruction Program for Outpatient Colonoscopy." Telemedicine Journal and E-Health: the Official Journal of the American Telemedicine Association. 2019.

² Based on internal Data (across all deployments). Results presented are for illustrative purposes only and are not predictive of actual results for your business.

³Feng A, Kang D, Britton K, Martin T, Hepner D, Bader A. "Development of Automated Preoperative Frailty and Non-Home Discharge Assessment Pathway for Patient Optimization Prior to Elective Orthopedic Surgery." Abstract accepted for presentation at: Perioperative Medicine Summit 2020; Orlando, Florida.