

**PHILIPS**

Customer Services

## Customer Services Portal

Experience service at your fingertips

The Philips Customer Services Portal makes life easier by offering you an online platform from which you can manage your Philips products and related services across modalities.

Available 24/7, the online portal helps you to see which of your organization's products are up and running – or to order service for those that are not.

**It's always there, always on.**

Erik Dupont, uses the Customer Services Portal to drive operational efficiency, predict lifetime of equipment and reduce downtime at the same time.

“The Services Portal is a tool that extends the communication with Philips. We see it as a tool to get rid of time wasting procedures. It improves the information flow and it helps getting data from service.”

**- Erik Dupont, Medical Physicist, Zeeland University Hospital, Denmark**

## Top features

1. View the status of your products by modality, contract, warranty or location
2. Create and view new service requests
3. View the service status of your Philips and multi vendor products, serviced by Philips
4. Run and view reports



## Login to the portal anywhere, anytime



Create cases  
Manage cases



Manage  
products



View  
reports



View  
contracts

Customer Services Portal login: [www.customerservices.philips.com/cp\\_login](http://www.customerservices.philips.com/cp_login)

No account yet? Reach out to your Philips contact person and request a Philips Customer Services Portal account.

